



# FITcert

INDEPENDENT CERTIFICATION FOR  
QUALITY IN THE FITNESS INDUSTRY

SGS.COM

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FITcert is a certification system that helps fitness centers operate to optimum health, safety and hygiene standards. The certification scheme for fitness clubs is based on the new European quality standard EN 17229 - 'Fitness centres - Requirements for facilities and operation'. Fitness centres are assessed by an independent ISO 17020-certified institution. By obtaining the FITcert certificate, fitness clubs are able to demonstrate that their business operations comply with the EN 17229 quality guideline.

### **FITcert offers the following benefits:**

- A transparent system for customers demonstrating that the facility is professional and responsible with regard to health, safety and hygiene
- Various training and education opportunities for staff to maintain and improve standards
- The opportunity for fitness centres to single themselves out from other fitness clubs

### **The FITcert certification process consists of five stages:**

Stages 1 and 2: Preparation phase and Self-assessment (can be done simultaneously)

- The fitness centre receives full standards requirements, a step-by-step programme and a guide (1)

- Listing in the public register of participating European fitness centres and informing members about participation in FITcert (1)
- The fitness centre answers an EN 17229-based questionnaire about business operations and backs this up with relevant documentation (2)
- The fitness centre receives confirmation as EuropeActive Recognized Club, followed by Stage 3 (2)

#### Stage 3: Conformity assessment

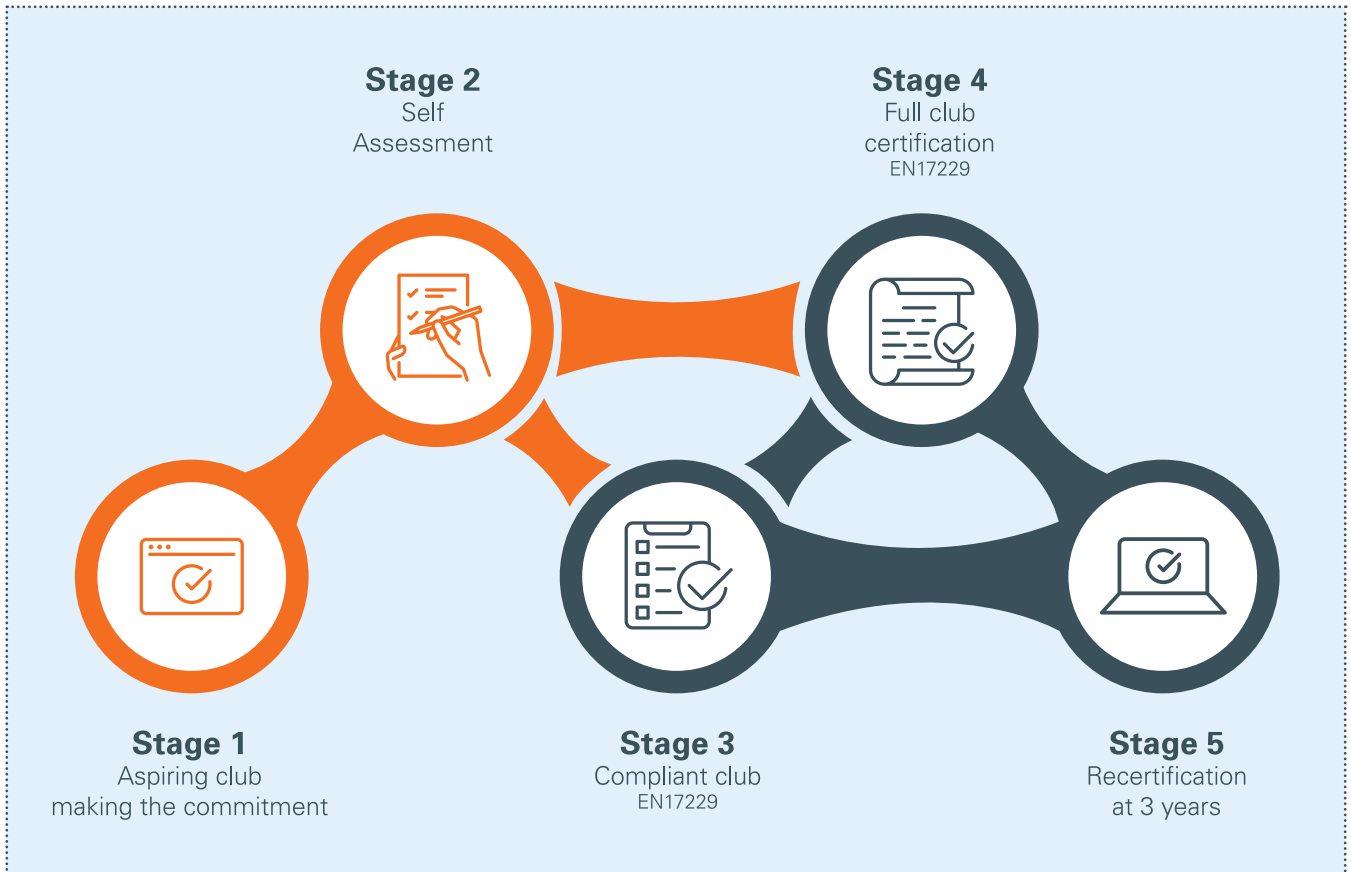
- An online conformity assessment, based on the core EN 17229 quality guidelines, is performed by an independent ISO 17020-certified body, such as SGS, within one year of completing Stage 2 or 3
- The fitness centre receives the EN 17229, issued by SGS and EuropeActive, after which the status is updated

#### Stage 4: Full club certification

- An independent assessment of the full EN 17229 quality guidelines with both on-site and online audits takes place within one year of completing Stage 2 or 3
- The fitness centre retains the EN 17229 certificate for three years (re-certification possible after two years)

#### Stage 5: Re-certification

- The fitness centre receives an annual update on standard changes and additions
- Re-certification for FITcert Stage 3 or Stage 4



**Why choose SGS to perform an EN 17229 certification audit?**

We are known as the global leader in certification and work with clients in virtually all industries.

An EN 17229 certification audit by SGS helps your facility develop and improve performance. Our people speak the language, understand the culture of the local market and act globally in a consistent, reliable and efficient manner.

**Contact us:**

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