

CONFORAMA EUROPEAN TIMBER REGULATION

ISSUED – JUNE 2015

THE CONFORAMA COMPANY

The Conforama Group is No. 2 in France in home furnishings (furniture, decoration items, household appliances, leisure electronics) and it operates a total of 291 stores in France, Spain, Italy, Croatia, Luxemburg, Portugal and Switzerland.

Their mission: to provide a great choice of comfortable furniture, with the best price.

Steinhoff, the mother company specialized in retail and properties, is the holding, n° 2 in the world for furniture.

SISL, part of the STEINHOFF Group, is the sourcing & logistics office that serves the whole Steinhoff group, including Conforama group.

Conforama represents:
€ 3.101 billion
13,400 employees

SERVICES

SGS gives technical assistance to SISL to assess the suppliers according to 3 internal levels of EUTR requirements:

1. Collection of information
2. Risk assessment
3. Risk mitigation

Thanks to its wide geographical coverage, SGS assists SISL to develop awareness and capability of its supply network in order to comply with EUTR regulation through:

- EUTR theoretical training
- Practical EUTR audit training



- Yearly audit of SISL/ Conforama EUTR due diligence system
- EUTR audits in Asia (China, Vietnam, Indonesia, Taiwan) at the premises of suppliers of timber or wooden products
- IT tool to monitor the results of supplier audits and to follow-up the improvements of the suppliers through the corrective action plans
- Translations and document verifications (check if the documents represent adequate evidence to demonstrate compliance with local legislative requirements)
- Verification services delivered to SISL suppliers to help them implement and keep track on the Due Diligence System

SISL is a pioneer company in implementing and monitoring DDS.

TARGETS / OBJECTIVES

- Complying with the requirements for companies that place timber products on the market
- Keep control on risks linked to timber products and ensure traceability of timber
- Select suppliers
- Upgrade suppliers

BENEFITS / RESULTS

With SGS support, CONFORAMA is the first furniture retailer in France to implement a DDS.

SISL has a management system that:

- Gathers information about the products intended for supply to Market
- Analyses and evaluates the risk of illegally harvested products being placed on the Market.
- Includes appropriate risk mitigation procedures, to minimise the risk of placing illegal products on the Market
- Reinforces the trust that their customers place in Conforama products to get their full satisfaction

PROJECT DESCRIPTION

Document verifications and translations, EUTR audits, follow-up of the corrective action plans and re-audits for SISL suppliers are conducted every year by SGS and consolidated on an IT platform to follow-up suppliers and their corrective action plans.

A CUSTOMISED SOLUTION

SGS supplied a personalised solution to meet SISL needs within the context of EUTR requirements.

TESTIMONIAL

"From the end of 2012, we started a tight collaboration with SGS on our Conforama / SISL EUTR program, and we implemented a strong Due Diligence System, in order to comply with EUTR regulation. We have now a full traceability of our timber whatever our sourcing area."

- Christian de Meerschman,
Quality Director Conforama

ADDRESS

74, Boulevard du Mandinet
77185 Lognes
France

SGS ICS

29, avenue Aristide Briand
94111 Arcueil Cedex

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WHEN YOU NEED TO BE SURE

