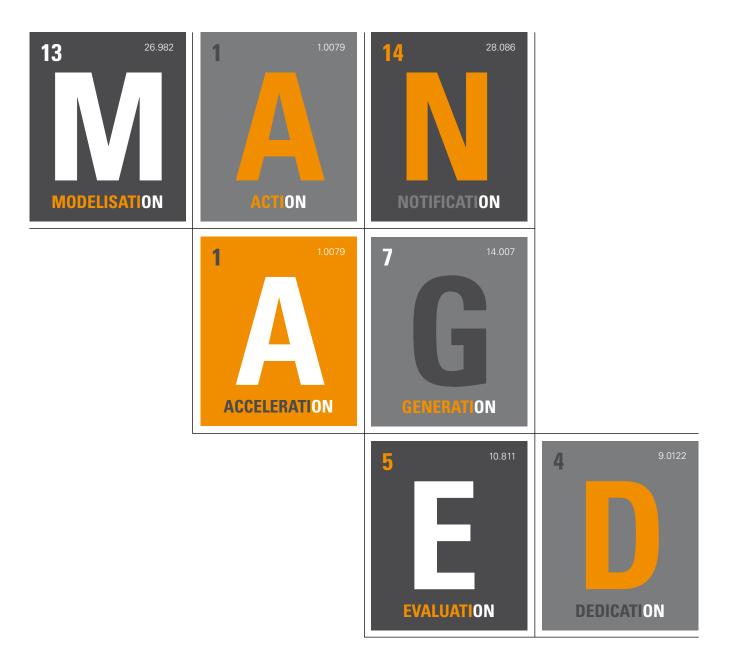


SAMPLE MANAGEMENT AND LOGISTICS SOLUTIONS





MANAGEMENT FOR REPRESENTATIVE, RELIABLE SAMPLES

Being able to provide your clients quickly with representative commercial samples is key to your sales process. We provide complete stock holding and professional sample distribution services, ensuring that your samples are appropriately packed, sealed, labelled and shipped in conformity with all relevant safety legislation. Our service includes:

- Handling and warehousing
- Reconditioning
- Packing and labelling
- Documenting
- Collection and forwarding

HANDLING AND WAREHOUSING

SGS Sample Management operates strategically located Sample Distribution Centres and Sample Service Satellites in Europe, the USA and Singapore, leveraging the global SGS network. Our sample distribution centres are licensed for the storage of both dangerous and non-dangerous products.

SAMPLING AND RECONDITIONING

In our warehouses, sampling and reconditioning activities take place using advanced methods and equipment under optimal conditions. We offer the following sampling and reconditioning services:

- Sampling and decanting;
- Splitting of liquids or powders into smaller receptacles;
- Heating for viscous products;
- Refrigerated sample storage;

- Tailor-made batch blending;
- Homogenising;
- Nitrogen blanketing;
- Disposal of expired stocks; and
- · Laboratory testing services

PACKING AND LABELLING

We provide professional packing and customised labelling of all product types and sample sizes in accordance with applicable. Our staff has been trained to consider each sample as "an ambassador for the client". For this reason we give special attention to the visual presentation of each package.

DOCUMENTING

We take full responsibility as shipper, declaring that the goods are properly classified, packed, marked and labelled as per all dangerous goods regulations. Sample dispatch orders are handled via our fully-automated order administration system. We also ensure that clientprovided documentation such as the Material Safety Data Sheets (MSDS) and the Certificates of Analysis (COA) match each consignment.

COLLECTION AND FORWARDING

We use our own sample shuttle service whenever possible, or cooperate with a trusted courier express service entity. For each delivery, we consider the degree of urgency and select the optimal speed and price combination without making compromises regarding the safe shipment of your samples.

WHY SGS?

SGS is the world's leading inspection, verification, testing and certification company. Recognised as the global benchmark for quality and integrity, we employ over 64 000 people and operate a network of more than 1 250 offices and laboratories around the world.

We are constantly looking beyond customers' and society's expectations in order to deliver market leading services wherever they are needed.

We provide innovative services and solutions for every part of the oil, gas and chemicals industry. Our global network of offices and laboratories and our dedicated team allow us to respond to your needs, when and where they occur. Our reputation for independence, excellence and innovation have established us as the market leaders in providing services that improve efficiency, reduce risk and deliver competitive advantage for you.

FOR MORE INFORMATION ABOUT OUR SAMPLE MANAGEMENT SOLUTIONS, CONTACT OGC@SGS.COM OR VISIT WWW.SGS.COM/OGC

